

COMPLIANCE AND TRANSPARENCY

We aim to implement corporate governance best practices where possible. We operate under transparent organisational, management and Executive Board structures.

CORPORATE GOVERNANCE

In 2023, we amended the following RIPE NCC legal documents:

- RIPE NCC Articles of Association
- RIPE NCC Standard Service Agreement
- RIPE NCC LIR Account Agreement
- Due Diligence for the Quality of the RIPE NCC Registration Data
- Transfer of Internet Number Resources and Change of a Member's Official Legal Name
- Independent Internet Number Resources - Contractual Relationship Changes Between Sponsoring LIR and End User
- Closure of Members, Deregistration of Internet Resources and Legacy Internet Resources
- RIPE Database Terms and Conditions
- RIPE NCC Certified Professionals Terms and Conditions
- RIPE NCC Website and Publicly Available RIPE NCC Services Terms of Service
- RIPE NCC Privacy Statement

All of these documents and their previous versions are available on our website.

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ARBITRATION CASES

In 2023, we did not have any arbitration cases.

LEA TRANSPARENCY REPORT

The RIPE NCC receives information requests from Law Enforcement Agencies (LEAs) and tries to facilitate the provision of any required publicly available information. We do not provide confidential or private information to LEAs without a court order or other legally enforceable order or request under Dutch law.

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GDPR COMPLIANCE

In 2023, we received 11 GDPR requests in total. Nine were

from individuals requesting to delete their personal data. The other two were requests to confirm whether we are processing any personal data concerning the relevant requesters and, if yes, provide them access to their data. Upon receipt of any GDPR request and before we take any action, we ask to verify that the requester is the data subject of whom the request is about.

We complied with all requests to delete the individuals' personal data. In two cases where third parties we had engaged for the facilitation of a provision of a RIPE NCC service were processing the individuals' personal data on our behalf, we contacted these third parties and received their confirmation that they had deleted the relevant data upon our request. In one case, we received a request to delete personal data, but no personal data related to this individual was found.

Regarding the requests for access to the individual's personal data, we have complied with one of them. The other one was not completed as the requester did not respond to our authentication request.

We also had a security incident that involved the exposure of personal data from our intranet to an external service. We had our intranet's data deleted from this service and reported the incident to the Data Protection Authorities.